

POLICIES - TERMS AND PROCEDURES



1. RESPONSABILITY -

The CONSUMER declares that he is physically sound to proceed with instruction in Yoga. It is further agreed that all exercises and lessons shall be undertaken at his sole risk, and that the MERCHANT(Equilibrium) will not be liable for injuries or damages to the person or property arising out of, or connected with the use of services of facilities of Equilibrium or the premises which the same are located..

2. REFUNDS - CREDIT NOTES : MENTION CLAUSE REQUIRED UNDER THE CONSUMER PROTECTION -

The CONSUMER may cancel the contract with a notice in writing to Equilibrium.

If the CONSUMER cancels this contract after the Equilibrium has begun the performance of his principle obligation, the CONSUMER must pay only:

- a) The price of the services rendered him, computed on the basis of the rate stipulated in the contract*; and
- b) The less of the following 2 sums : 50\$, or a sum representing not more than 10% of the price of the services that were not rendered him as a cancelation fee.

*The amount is calculated as the total amount of the service divided by the months of the service agreement. The services that were supplied to the CONSUMER will be payed to Equilibrium, with the proper cancellation percentage charge. (see above).

NO REFUNDS ON MERCHANISE

3. EXTENTIONS - PACKAGE (INSCRIPTIONS) –

Equilibrium will not extend any unlimited passes. Exceptions would considered in the event of work travel or illness provided with proof by customer – (maximum of 2 months extention).

4. BRING A FRIEND FOR FREE POLICY

Customers that possess an unlimited pass or 10-20 class card, can 'bring a friend' for free.
1 time only - per each friend
1 friend per day only.

